

Here is all information on how to book the Rock Werchter Hotel Package:



Our offer:

The Rock Werchter Hotel Package of your preference exists of:

Hotel accommodation:

-Includes:

- oThursday, Friday, Saturday and Sunday night in a room with double OR twin bed
- oBreakfast buffet

-Optional:

- oExtra nights and triple or single rooms are possible at the mentioned supplement per person

Festival shuttle:

-Includes:

- o1 transfer from your hotel to the festival every day, before the start of the festival,
- o1 transfer from the festival to your hotel every day, after the end of the festival,(excluded the Novotel leuven centrum)
- oThe festival shuttle will leave on a fixed departure time, please be there on time!
- oMore information on the timings and exact pick-up point at the festival ground will be communicated later.

Festival tickets:

-Includes:

- o1 combiticket for 4-days per person to the Rock Werchter 2018 festival.

-Not included are:

- oFood and drink tickets (can't be booked with the Package).

*Airport shuttles are available on request for people who arrive and leave from Brussels International Airport. They can be arranged by the hotel itself. (*not for Novotel Leuven Centrum)*

What we need from you:

- A completely filled out booking form

What we do for you:

- We have negotiated a number of rooms in each hotel where we make the bookings at group rates. As soon as your payment gets through, we will send you a confirmation with contract and pro forma.
- We ask for a total prepayment of the booked services by online credit card payment. If you wish to pay by bank wire, please send us an email.
- We will send you the vouchers by E-mail around the 1st of June, together with all practical details. We wait to send you this E-mail because we need to wait for the official time schedule of the line-up in order to set the pick-up times for the bus transfers.
- The voucher for hotel accommodation has to be handed over at the reception at the time of Check-in at your hotel.
- The vouchers for the festival bus have to be handed over at the welcome desk on Thursday morning 05/07/2018. In return you will get your wristbands for the bus.
- The vouchers for the festival have to be handed over at the Main Entrance of Rock Werchter. In return you will get your wristbands for the festival.
- There will be a welcome desk at each hotel on Thursday morning. The main booking person must come to the welcome desk with the vouchers and all valid ID-cards.
- Independent of the number of persons who have booked, once the reservation is confirmed, our agency will only deal with the lead name for the booking in all subsequent correspondence. The first booking name is the person responsible for ensuring the accuracy of personal details supplied and that the important information is passed to all members of the booking.
- The first booking person is also responsible for passing on any information regarding the booking including (but not limited to) accommodation details, schedule changes and timings to members of the party.

General sales conditions:

A reservation is only confirmed after receipt of the full prepayment by credit card on our website or through bank wire. Bookings are 50% refundable until the 1st of February 2018. If you cancel after that date, we won't be able to refund you anymore.

1 name change is authorized without costs. After that, changes can be made until the 1st of May 2018 at 50.00 Euro per change.

VAT and city tax for tourist accommodation are included in the prices. An eventual security deposit, must be paid at the reception upon arrival.

Our products (tickets, vouchers, invoices) always remain our exclusive property, both intellectually as well as materially. All copying or imitation is therefore strictly forbidden, under whatever form and using whatever procedure. It is forbidden to resell the tickets or to provide them in any way to a third party for commercial reasons.

If the tickets were not acquired through the official websites, the organizer reserves the right to deny access. Identity control of the ticket bearer by the organizer or the official ticket distributor is possible.

Tickets will only be granted to the main booking person presenting the voucher with the valid ID's.

All disputes regarding orders must be made knowable to us by registered post eight days at the latest after receipt of the payment demand.

Changes in the program, dates and/or places of the festival, changes in the availability of places and cancellations of the festival belong to the sole responsibility of the organizer. De Boeck Incoming& Events only acts as a mediator for the ordering of tickets and explicitly limits its liability to this point.

Under no circumstances a refund or exchange of the booked services will be possible in the event of cancellation or changes to the event.

Any possible disputes will be brought to the Courts of the judicial district of Brussels.

If you wish to proceed with your booking, you automatically confirm you have read and accepted the sales conditions of De Boeck Incoming & Events as well as the Rock Werchter sales conditions .